

## Explanation of Awards

Greater Family Health has received nine (9) badges in recognition of our 2023 Uniform Data System (UDS) outcomes and our ongoing commitment to providing safe and effective care of the highest quality and value. This document explains the criteria for receiving the awards and who issued them.

First, we received five (5) badges from the Health Resources and Services Administration (HRSA – our primary funder) as part of their Community Health Quality Recognition program:

- Health Center Quality Leader (HCQL) – Silver: HCQL badges are awarded to Health Centers that achieve the best overall clinical quality measure (CQM) performance, based on calculated averages of 2023 adjusted quartile rankings for all CQMs reported on the 2023 UDS. Health Centers with rankings in the top three deciles (top 30% of all Health Centers) are awarded a badge, with the top 11-20% - which includes Greater Family Health – receiving the Silver badge.
- Access Enhancer (AE): AE badges recognize Health Centers that meet the following...
  - Achieve at least one of these:
    - Earn at least one HCQL or National Quality Leader badge.
    - Improve by at least 15% in one or more CQMs in back-to-back reporting years.
  - Increase by at least 5% in back-to-back reporting years both total patients and patients receiving mental health, substance use disorder, vision, dental, or enabling services.
- Advancing Health Information Technology (HIT) for Quality: HIT badges recognize Health Centers that meet all five criteria to optimize HIT services and improve quality of care; the criteria include...
  - Adoption of an electronic health record system
  - Offering telehealth services
  - Exchanging clinical information electronically with key providers
  - Engaging patients through health IT
  - Collecting data on patient social risk factors
- Health Disparities Reducer (HDR): HDR badges recognize Health Centers that meeting the following criteria...
  - Quality for the Access Enhancer badge.
  - Meet at least one of these:
    - Improve by at least 10% in low birth weight, hypertension control, or uncontrolled diabetes CQMs and must...
      - Improve during the two most recent back-to-back reporting years for at least one racial or ethnic group.
      - Perform as well or better than the previous year for the CQM at the health center level.
    - Meet the following targets for all racial or ethnic groups they served within the latest reporting year...
      - Low birth weight (*inverse measure, lower is better*) – 7.7%
      - Hypertension control – 60.8%
      - Uncontrolled diabetes (*inverse*) – 11.6%
- Patient Centered Medical Home (PCMH): PCMH badges recognize Health Centers who have achieved PCMH recognition in one or more delivery sites. The PCMH model is an approach to

delivering high-quality, cost-effective primary care that uses a patient-entered, culturally appropriate, and team-based methodology to coordinate patient care across the health system.

Second, we received three (3) badges from the American Medical Association and American Heart Association as part of their Quality Improvement initiatives:

- Target: BP – Silver: Target: BP is a national initiative formed in response to the high prevalence of uncontrolled blood pressure (BP); it aims to help providers improve BP control rates through an evidence-based quality improvement program. The Target: BP – Silver badge recognizes practices that submit data and attest to at least 4 of 6 evidence-based practices in the Measure Accurately Pillar.
- Target: Type 2 Diabetes – Participant: Target: Type 2 Diabetes is a national initiative aimed at promoting evidence-based care for treating type 2 diabetes. The Target: Type 2 Diabetes – Participant badge recognizes practices that have demonstrated a commitment to improving quality of care through awareness, detection, and management of type 2 diabetes and cardiovascular risk factors.
- Check. Change. Control. Cholesterol – Gold: Check. Change. Control. Cholesterol is a national initiative aimed at promoting research-based clinical guidelines to control high cholesterol. The Check. Change. Control. Cholesterol – Gold badge recognizes practices that showed an exceptional  $\geq 70\%$  appropriate statin therapy use throughout their at-risk patient population.

Third, we remain fully Accredited by The Joint Commission per our late July 2022 unannounced survey and follow-up evidence of standards compliance submission. As such, we continue to proudly display their Gold Seal of Approval.