



Greater Elgin Family Care Center 2013 Annual Report

A MESSAGE FROM BOB TANNER, PRESIDENT/CEO:



In life, change is expected. The health care industry is going through considerable change. Increased emphasis on collaboration, quality outcomes, regulatory compliance, transparency and fiscal responsibility, coupled with the implementation of the Affordable Care Act and expansion in use of health information technology, is transforming how and where health care is delivered.



Throughout the past year, Greater Elgin Family Care Center upgraded infrastructure to maximize these opportunities. As a result, the number of people served was increased while simultaneously improving our outcomes and remaining financially viable.

93%
Patient
satisfaction



With our plans clear and our capable staff aligned and well-trained, I'm very confident that not only will we remain a premier provider of quality, affordable primary health care, but an organization that is a leader on the new health care landscape as well.



Thank you for your ongoing support of Greater Elgin Family Care Center!

Bob Tanner



Quality Healthcare At
Affordable Prices
Greater Elgin Family Care Center



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To provide quality, affordable health care for all, including those without the ability to pay

Greater Elgin Family Care Center
370 Summit Street, Elgin IL 60120



Highlights of This Last Year:

Number of Patients Served:
Over 33,000

Number of Medical/Dental Appointments:
104,000

- GEFCC celebrates a 93% patient satisfaction rate
- Through partnerships with School District U-46 and District 300, GEFCC served over 2,000 young people at area schools
- According to Health Resources and Services Administration, GEFCC continues to out-perform other Community Health Centers
- GEFCC is one of only a few primary care practices in Illinois to reach certification for Primary Care/Patient Centered Medical Home
- GEFCC is one of 44 Illinois community-based organizations selected to participate in outreach, education and enrollment efforts of the Affordable Care Act
- 27% of the overall budget went towards providing charity care to those that were uninsured or unable to pay for services



Please visit www.gefcc.org for comprehensive information about Greater Elgin Family Care Center!